



*approved by ARROW Utilities Board of Directors – June 20, 2025*

To clarify the criteria by which the Board will allow new connections to its sewer lines.

**Administrative Policy** - Means policies that focus on operational versus governance matters

**Board of Directors or “the Board”** – Means the appointed elected officials representing the member municipalities of ARROW Utilities, responsible to govern and provide oversight to the organization, in compliance with Alberta’s Municipal Government Act.

**Chief Executive Officer or “CEO”** – Means the individual appointed by the Board to the position of Chief Executive Officer.

## Board of Directors –

- a. Shall approve the New Connections policy and comply with its standards.
- b. Will review and update this policy as required, at minimum every four years.

- a. Shall develop a set of connection guidelines to regulate the conditions and requirements of new connections.
- b. Shall provide organizational oversight ensuring compliance with the policy.

1. ARROW Utilities will consider connections directly to its pipelines within its current service area.
2. An application for a new connection must be initiated by a member municipality. There will be no direct individual residence connections.
3. All new connections will be installed in accordance with the specifications of ARROW Utilities.

CITY OF  
BEAUMONT

CITY OF LEDUC

CITY OF FORT  
SASKATCHEWAN

CITY OF  
SPRUCE GROVECITY OF  
ST. ALBERTTOWN OF BON  
ACCORDTOWN OF  
GIBBONSTOWN OF  
MORINVILLETOWN OF  
STONY PLAIN

LEDUC COUNTY

PARKLAND  
COUNTY

STRATHCONA  
COUNTY

STURGEON  
COUNTY



4. Where a member and ARROW Utilities approve a connection of an individual parcel of land to an ARROW Utilities sewer, ARROW Utilities will not provide billing services directly to the landowner. Billing will be through the member, in accordance with the Sewer Billing Policy.

## **REFERENCE DOCUMENTS**

Trunk Connection Guidelines  
Sewer Billing Policy