



Yes. Flushing and site cleanup activities have been completed, with backfilling scheduled to finish by Sunday. Crews have repaired and reconnected the damaged section of the pipe and are currently completing the concrete support structures required for repair. Surface restoration activities are expected to begin next week.

When will the impacted section of the trail be re-opened?

A reopening date has not yet been confirmed; however, ARROW Utilities expects the impacted section of the trail to reopen shortly. ARROW is working closely with the City of St. Albert to support the reopening of the trail.

Have a question these FAQs didn't answer?

Please send an email to info@arrowutilities.ca

June 3, 2026

What is the latest update on repair efforts?

Crews continue to make progress on repair efforts and site cleanup. The custom replacement pipe required for the repair is expected to arrive on June 4. Site preparations are ongoing to allow for repairs immediately upon delivery.

Will the trail system require special decontamination because wastewater crossed the area?

Environmental assessments and monitoring are underway to determine the appropriate restoration activities for the site. The release occurred during an extreme rainfall event, when wastewater within the regional collection system was substantially diluted by rainwater. Elevated river flows and ongoing rainfall provided additional dilution within the Sturgeon River. ARROW will complete all activities recommended by environmental professionals and required by regulators.

Why are environmental assessments and monitoring continuing?

Environmental monitoring is an important part of the response process. Sampling and assessments help evaluate conditions, inform cleanup and restoration activities, and ensure regulatory requirements are met. Monitoring will continue for as long as required based on the recommendations of environmental professionals and regulatory agencies.

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June 2, 2026

What is happening at the site today?

Crews confirmed a break in the pipeline, and a customized replacement section is currently being manufactured; it is expected to arrive by the end of the week. In the meantime, crews are continuing cleanup efforts and preparing the site so repairs can be completed as safely and quickly as possible.

Is wastewater still being released?

No. As of 11:10 a.m. on June 1, the system's built-in redundancy was activated to prevent any further release and maintain service, and allow repair work to begin.

What are the anticipated timelines for repair?



Repair work is underway, and crews are currently aiming for completion by the end of the weekend, pending material availability, site conditions, and construction progress.

Site restoration will be completed in accordance with the recommendations of the environmental consultant and will consider factors such as weather conditions, environmental considerations, and the timing required to ensure restoration efforts are effective and sustainable.

What else is being done to address the situation?

ARROW Utilities is working closely with Sureway Construction and Spencer Environmental, along with provincial and federal regulatory agencies, as part of the response. Sureway Construction is leading repair efforts on the damaged pipeline and site cleanup activities, while Spencer Environmental is conducting environmental monitoring and assessments.

Is the affected area still closed?

Yes. The area will remain closed until cleanup and repair work is complete. Residents are asked to stay out of the construction area and follow all signs, barriers, and detours to help keep everyone safe.

When will the trail system be fully re-opened?

We recognize the importance of the Red Willow Trail system to St. Albert residents and reopening it remains a priority. The trail system will reopen once repairs, cleanup, and any necessary restoration work have been completed. Updates will be shared through the City of St. Albert website, the ARROW website, and the City of St. Albert's official social media channels.

What is being done to protect the environment?

ARROW Utilities is closely working with environmental consultants and to conduct assessments and monitoring. The results of this work will guide restoration efforts.

Who is involved in the response?

ARROW Utilities is working with the City of St. Albert, Alberta Environment and Protected Areas, Environment and Climate Change Canada, Spencer Environmental, and Sureway Construction.

Why did this happen?

The cause of the break is still being investigated. Significant rainfall events can place additional stress on underground infrastructure and may contribute to ground movement or instability, but it is too early to determine whether those conditions contributed to this incident.

ARROW's immediate focus is repairing the damaged pipeline, maintaining wastewater service, and completing cleanup and restoration activities. Once the repairs are complete, ARROW will investigate the cause of the break, assess any environmental impacts, and identify any lessons learned or actions that may help reduce the risk of similar incidents in the future.

What environmental monitoring and testing is being conducted?

ARROW Utilities is conducting ongoing environmental monitoring and water quality testing through its accredited laboratory and in partnership with Spencer Environmental. Sampling and environmental assessments are being completed to help evaluate



conditions, support cleanup efforts, and inform any necessary restoration activities. Monitoring will continue throughout the response and recovery process.

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June 1, 2026

What happened?

A wastewater pipeline sustained damage near Sir Winston Churchill Avenue and Kingswood Drive during the heavy rainfall event on June 1.

What is a wastewater pipeline?

It is a pipe that carries wastewater from homes and businesses through the regional wastewater system to be treated.

Was wastewater released?

Yes. The damaged pipe caused wastewater to overflow onto a small section of the Red Willow Trail system towards the river.

Are residents safe?

Yes. There is no indication of a broader risk to residents; as with any wastewater release, residents should avoid contact with the affected water.

Is the area safe?

Residents are asked to avoid the affected area and follow all posted detour signs while crews complete repairs.

What is ARROW doing to fix the problem?

Crews responded immediately and are working to divert to the adjacent forcemains while repairs are completed.

Will wastewater service be affected?

At this time, no service interruptions are expected.

Has the incident been reported?

Yes. ARROW is working with the City of St Albert and Alberta Environment and Protected Areas as part of the response.

Did wastewater reach a river or waterbody?

Yes. Wastewater from the pipeline break entered the nearby Sturgeon River. This occurred during a significant rainfall event, resulting in elevated river flows and substantial dilution. ARROW is working closely with Alberta Environment & Protected Areas to assess the situation and understand potential environmental impacts.

How long will repairs take?

Crews are currently assessing the damage and developing a repair plan. More information will be shared as it becomes available.

What caused the break?

The cause of the damage is still being investigated. Heavy rainfall events can be hard on underground infrastructure and may lead to ground movement, erosion, or sinkholes that



can damage buried pipes. While these conditions are sometimes seen during significant rainfall events, the cause of this break has not yet been confirmed.

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